STANDARD 9

Continuous improvement
Entities regularly review and improve implementation of their systems for keeping children safe

9.2.2 **Processes are in place to identify and analyse systemic issues and/or patterns relating to child safeguarding practices and/or failures, and drive continuous improvement.**

Sample Continuous Improvement Framework

Monitor and Review
- Track progress
- Evaluate performance
- Analyse and report
- Document key learnings
- Reflect

Train and Support
- Educate and provide tools
- Employee, employment and skills development
- Apply new processes/resources

Develop Solutions
- Collaborate with stakeholders
- Collect feedback and gather evidence
- Design solutions to achieve the outcome
- Task breakdown
- Finalise plan

Identify Need
- Define need and associated risks
- Clarify the outcome sought
- Identify benefits to improved outcomes
- Demonstrate how it addresses priorities

Scoping
- Define scope in terms of who and what is included and excluded
- Outline the importance of the outcome
- Identify any linkages, dependencies or prerequisites
- Define success indicators and tracking measures

Assess · Plan · Implement

Continuous Improvement Cycle

Monitor and Review · Identify Need · Train and Support · Scoping · Develop Solutions